

Terms & Conditions for Overseas Mailing of Plants

Delivery by courier

We have been able to arrange with DPD to deliver our parcels overseas. They will deliver a box weighing 30 kg for the sum quoted below. There is no benefit from having a lighter box so there is every incentive to buy more plants! If you buy so many we have to send more boxes then the same charge will be made for each extra box.

Soil removal

We send plants in their pots as it is obviously best for the plant if they are not disturbed. However we can remove the plant from the pot and knock off any excess soil if you ask us to in order to reduce the weight. We will do this if we can to save sending an extra box. We will act with the greatest care at all times but we cannot be responsible for their well being if soil removal is asked for.

PLEASE READ THE FOLLOWING

Very occasionally problems occur with delivery and a parcel is delayed. It is very frustrating when they are and plants can obviously deteriorate.

Kevock Garden Plants can not be held responsible for consequential loss. No courier, nor any part of the Royal Mail delivery service will offer compensation for plants ruined by delay. The risk for damage due to delay must be held by the customer.

The placing of an order implies acceptance of this risk.

Kevock Garden Plants will do everything possible to assist in speedy delivery and will negotiate with the courier company but is not responsible once the plants have left the premises.

In order to minimise problems:

- Please print your address very clearly and do not use a poste restante address.
- Please supply a local phone number where you can be contacted if there are problems.
- Please write instructions for delivery if you are out in your own language.
- Please notify us of public holidays and tell us dates to avoid.

Please confirm that you have read these conditions and agree to them.

Delivery Rates per country are:

UK Offshore

If an address is within the UK, but water must be crossed to reach it: Northern Ireland, Isle of Wight, Jersey, Guernsey etc...

A two day service (NB: Guernsey - copy of invoice must be attached to outside of each box)

£26 for any number of boxes up to 15kg, then 74p/additional kg.

Area 1

Germany, France, Luxembourg, Belgium, Holland, Republic of Ireland

£22 per 30 kg box

Area 2

Austria, Denmark.

£25 per 30 kg box

Area 3

Czech Republic, Italy, Spain, Slovakia

£28 per 30 kg box

Area 4

Finland, Hungary, Sweden, Estonia, Portugal, Poland, Slovenia, Croatia

£31.50 per 30kg box

Area 5

Greece, Bulgaria, Latvia, Lithuania

£43 per 30kg box

**Note: - all prices are subject to change in accordance with annual increments of DPD International*